

# MDI Gurgaon is the Commonwealth Hub for the Business of Government (Hub) in India

New Delhi, 11th April 2023: Management Development Institute (MDI), Gurgaon a 50-year-old management school in the National Capital Region (NCR) of India, is ranked among the top B-schools in India. The institute in partnership with the Commonwealth, organized a roundtable on Generally Accepted Performance Principles (GAPP). Commonwealth Secretary General Rt Patricia Scotland KC, Prof. Luis Franceschi, Commonwealth Assistant Secretary General, Shri. Rajnish Kumar, Chairman, of the Board of Governors, MDI, along with country representatives, MDI faculty, and several policy experts attended the session. Prof. Prajapati presented on GAAP that envisions governments designing an effective Government Performance Management System (GPMS). It was an extension to 8th June 2022 when more than 200 top civil servants from across the Commonwealth adopted a sixteen-point GAPP. One of the important underlying principles discussed and agreed upon as Generally Accepted Performance Principles (GAPP) was that “the performance of a government organization lies in the eyes of the beholder”. The roundtable further elaborated on the four causes of poor government performance 1. Fragmentation of institutional responsibility for performance management 2. Fragmented responsibility for



implementation, 3. Selective coverage with a time lag in reporting and 4. Most performance management systems are conceptually flawed. These causes are typically a universal problem with most governments across the World. Therefore, it's important to collaborate and envision, plan, and executes them with the exchange of experience and evidence across India. With the objective of supporting the global governance agenda of Commonwealth governments to do their business more effectively, efficiently, and equitably the MDI School of Public Policy and Governance plans to set up a hub for

stimulating capacity building, and research on the effective delivery of public services and efficient implementation of public policies that affects society, business and the government for inclusive and sustainable development. Today's event steered for a Commonwealth Hub at MDI School of Public Policy and Governance. The proposed Commonwealth Hub for the Business of Government (Hub) shall attempt to promote global engagement, regional experimentation, and local empowerment. The Hub will provide valuable knowledge for the international community, especially 56

nations spanning five geographical regions, including some of the world's largest economies and the smallest of islands, celebrating their unity of vision and shared commitment to peace and prosperity. It is expected that the hub may work as the one-stop solution for training and capacity building on all aspects of the business of government, including government performance management which will focus on the exchange of evidence based on successful experimentation on doing the business of the government efficiently and effectively. The Hub will provide evidenced tools and techniques, case to make plans and implement this aspect alone the raison d'être for its existence and will spark creativity in addressing public sector challenges—crafting new ways of improving government by identifying trends, ideas, and best practices in public management that can help government leaders respond more effectively to their mission and management priorities and will also focus on major management issues facing governments today, including the use of technology and social media, financial management, human capital, performance and results, risk management, innovation, collaboration, and transformation. “The proposed hub is planned in line with MDI's strategic vision and mission. MDI aims to be a globally recognized management school

through academic excellence and continuous innovation to nurture responsible leaders for creating sustainable alternatives.” said, Prof Sangeeta Shah Bhardwaj, Acting Director, MDI Gurgaon. “The Hub will constitute an advisory board representing eminent experts with a secretariat under the overall governance of MDI. It will strictly follow the core values of accountability, transparency, trust, inclusion, and empathy of the institute”, said Shri. Rajnish Kumar, Chairman, MDI Board of Governors. “With the rapidly growing technological development across the globe where a speech can be generated from ChatGPT however humanity is very important. Our efforts are for performance-based effective government systems”, said Prof. Luis Franceschi, Commonwealth Assistant Secretary General. “Highly effective governments are having similarity. Setting up performance based management is not only going to help India, but it is also going to change the society, political and economical conditions of many countries” said Prof. Prajapati Trivedi, Distinguished Professor at MDI Gurgaon and Commonwealth Secretary General's Special Envoy. The event ended with a vote of thanks from Prof. Avnish Kumar, Dean – School of Public Policy and Governance, MDI Gurgaon.